



Iso 9001:2000 Achieving Compliance and Continuous Improvement in Software Development Companies

Vivek Nanda

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After reading this book, you will know: how to plan and manage a successful ISO 9001:2000 implementation in a software development organization; how to lead an ISO 9001:2000 implementation, having gained precise understanding of all the requirements and how to satisfy them; how to conduct an ISO 9000 registrar selection; and how to navigate the ISO 9001:2000 registration audit process, pre-assessment audit, and final registration audit, including audit preparation and audit management.

This book is accompanied by a CD-ROM that includes an outline of a quality manual, sample templates and forms, sample audit questions, and a list of acronyms.

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