



Human Relations: Personal and Professional Development

David A. De Cenzo

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Using a learn-by-doing approach, this text provides students with a basic framework for understanding how interactions at work will affect them, the issues they'll face, and what they should do to be effective in their interactions with others in any organizational setting. Skills-focused and performance-based, it offers students an abundance of opportunities to construct and assess their own human relations profile and to develop a repertoire of specific skills and competencies.



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